

Terms of Reference (TOR) for Hospital Maintenance:

Between State/District Health Society and the Service Provider:

Services required at the Health Facility Level:

1. Cleanliness of Hospitals
 2. Laundry Services
 3. Pantry (Kitchen)
 4. Running and maintenance of Generators including fuel and operators
 5. Maintenance of Hospital campus
-
1. The terms of Contract will be for an initial period of one year which is liable to be extended further, based on performance evaluation by the Committee/Rogi Kalyan Samiti wherever applicable, of the Society.
 2. The Service Provider shall work under the overall control of the DHS concerned. He shall seek instructions from the DHS on a day to day basis.
 3. The Service Provider must have due regard for the nature and purpose of assignment.
 4. The services provided must be in accordance with the prevailing accepted standards of professional and ethical practices and in accordance with the nature and purpose of the assignment and norms laid down by SHSB
 5. The staff of the Service Provider shall work with diligence, observe highest level of efficiency and must conduct themselves in the manner consistent with the requirement.
 6. The Service Provider shall be liable to the client for the loss suffered by the Society as a result of the default, neglect of the Service Provider or loss or damage arising out of circumstances.
 7. The Service Provider shall be purely responsible for the personnel performing the services and for the services performed by them.
 8. The Service Provider shall be paid by the DHS at the rates finalized by SHSB.
 9. Payment to the Service Provider will be made on a monthly basis within a month of the submission of bills subject to the approval of Rogi Kalyan Samiti wherever formed/Hospital Incharge. No advance payment will be made to the Service Provider.
 10. The Service Provider shall deposit an amount of Rs. 5,000/- (Rupees Five thousands only) per facility as Security Deposit.
 11. One organization may be allotted only one District.